



ERIN MILLS SOCCER CLUB

Accessibility (AODA) Policy

Erin Mills Soccer Club strives to provide its goods and services in a way that respects the independence, integrity, and dignity of people with disabilities. The Club is aligned with and implements Ontario Soccer's Accessibility for Ontarians with Disability Act Policy.

This policy shall apply to every person (staff, volunteers, members, etc.) who deals with members or other third parties on behalf of Erin Mills. Failure to comply with this policy and operational procedures may result in disciplinary action.

Erin Mills will carry out our functions and responsibilities in the following areas:

Assistive Devices

Erin Mills will ensure that all staff are familiar/trained with various assistive devices that may be used by their members.

Service Animals

The Club welcomes members with disabilities/challenges, and their service animals. Service animals are permitted on the grounds of the Club. In any case where the service animal may be restricted due to conflicting obligations, Erin Mills will determine the most appropriate accommodation.

Communication

Erin Mills will communicate with persons with disabilities/challenges in ways that considers their disability/challenge, and that preserves their independence.

Support Persons

Members with disabilities/challenges who is accompanied by a support person, is allowed to have that person accompany them on the premises. Fees for the support person(s) is at the discretion of Erin Mills, based on the program/activity/event, or service.

Understanding Disability and the AODA, 2005

The Accessibility for Ontarians with Disabilities Act, 2005 (AODA) which applies to both the public and private sector is Provincial Legislation with the purpose of developing, implementing and enforcing mandatory accessibility standards in order to comply with such standards for accessibility with respect to goods, services, facilities, accommodation, employment, buildings, structures and premises by 2025.

Ontario Regulation 429/07 "Accessibility Standards for Customer Service" states that organizations in Ontario must comply with the standards and provide their goods and services in accessible ways to people with disabilities.



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This Policy exists to achieve service excellence to customers with disabilities. If there are any questions/concerns about this Policy, or if the purpose of the Policy is not understood, an explanation should be provided by Erin Mills Soccer Club.

For more information, please visit the following resources:

[Ontario Soccer Accessibilities for Ontarians with Disabilities Act \(AODA\)](#)

[Ontario Human Rights Commission \(Disability and Human Rights\)](#)

