



# ERIN MILLS SOCCER CLUB

## EMSC Uniform FAQ – 2024 Season

- 1) **Which groups or teams are required to order uniforms online?**
  - Online uniform orders are mandatory for players and teams in the EMSC Development (U8-U12) and Competitive (U13+) categories, facilitated exclusively through INARIA.
- 2) **How can I go about purchasing the INARIA uniform?**
  - You can also locate the link on the EMSC website under “**Club Info**” -> simply click on '**Eagles Club Store**' from the drop-down.
- 3) **What is the cutoff date for uniform purchases?**
  - Deadline to order December 20th with early bird pricing. **Please be advised that orders placed after this date will be invoiced at a different rate (additional \$50).**
  - The final day to submit your order is January 15th, 2024. **Please be advised that orders placed after this date will not be guaranteed with a specific delivery timeline.**
- 4) **When can I expect the delivery of my orders?**
  - Orders placed by January 15th, 2024, will be delivered by early April.
- 5) **What is the return policy of the supplier?**
  - Items that are customized (made-to-order) or personalized (bearing the club logo, name, or number) cannot be returned or exchanged.
- 6) **How is the sizing determined for INARIA uniforms?**
  - The sizing guide is designed with the intended fit in mind, leaning toward a slimmer and more fitted style. For those desiring a looser fit, it is recommended to choose a size up. Players can consult the INARIA Sizing Chart for detailed guidance. To view the sizing chart, please click [HERE](#).
- 7) **How can customers manage their interactions with INARIA?**
  - For all uniform-related inquiries, customers are encouraged to reach out to the INARIA Customer Care Team at [customercare@inariasoccer.com](mailto:customercare@inariasoccer.com). It is important to be aware that customized team gear cannot be returned, and standard considerations for wear-and-tear apply.



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## 8) Which uniform should I select?

- When browsing the Online Store, you'll encounter two options:
  - **Player Package:** Designed for field players.
  - **Goalkeeper Package:** Tailored for goalkeepers.
- Upon making your selection, proceed to add the chosen bundle to your cart. Following this, select the appropriate size and include the jersey number for both Home and Away jerseys.

## 9) What does the Player/GK Packages include?

- For the 2023-2024 Season:
  - Player Package includes for the 2023-2024 Season:
    - ✓ Home and Away Jersey with 1 set of shorts and socks
    - ✓ Training Jersey with shorts and socks
    - ✓ Track top and bottom
    - ✓ Backpack
  - Goalkeeper Package includes for the 2023-2024 Season:
    - ✓ GK Jersey with 1 set of shorts and socks
    - ✓ Training Jersey with shorts and socks
    - ✓ Track top and bottom
    - ✓ Backpack

## 10) How do I verify my jersey number?

- To confirm your jersey number, please coordinate with the coach/manager. It's crucial to obtain your jersey number before proceeding with the online order.
- Kindly note that duplicate jersey numbers cannot be assigned to players on the same team.
- If you order a jersey with the wrong number, it will be your responsibility to replace it.

## 11) Is it possible to buy individual items separately?

- Additional items may be purchased from the **Eagles Club Store** through the same link as referenced in point #2.

## 12) Can Sponsor Logos be printed on Jerseys?

- The option to print sponsor logos is available to teams through either INARIA or a third-party service provider.
- Club approval is a prerequisite for all sponsor logos, and any logos featuring inappropriate content—such as drugs, alcohol, sex, violence, racism, etc.—are strictly prohibited.